

# apollo oracle

Sept/Oct 2019

## *IN THIS EDITION*

*AJIS, Home Depot, & CVS visit  
Apollo in Same Day!*

*TSA requires Real ID for Travel  
College Colors Day Winners*

*Pictures from the Field*

*plus ...*

*Apollo Kudos, Recent Promotions,  
& More!*



AJIS Group with Nikki Wauldron, Kyle Weber, Mike Sunderland, Mike Torres, And Tammy Alemazkour



# Get Real!

## A REAL ID THAT IS!

If you're looking to travel next year, you'll run into big problems if you don't have the proper identification. Beginning Oct. 1, 2020, if you plan to use your state-issued ID or license to fly within the U.S., make sure it is REAL ID compliant. If you are not sure if your ID complies with REAL ID, check with your state department of motor vehicles.

In order to travel everyone has to have a drivers license with a real ID star on it or they cannot board a plane.



### What Does a REAL ID Look Like?

A REAL ID driver license and ID card has a special marking in the top right corner with a bear and star.

Federal requirements go into effect 10/1/2020



### If I Don't apply for a REAL ID, What Card Will I Receive?

You will receive a federal non-compliant driver license or ID card, which has the phrase "Federal Limits Apply."



# Real ID STAR!!!

Learn More:

<https://www.tsa.gov/real-id>





## CERTIFICATE OF EXCELLENCE

This certificate is presented to



**Willie Beck**

Senior Team Lead

Willie is a solid partner on our team. Always stepping forward to help our teams to grow.

He is someone who is able to execute projects at a high level. We can always count on Willie if we have a struggle to help calm any situation. Willie continues to be a valuable member to our Apollo team!- Nikki Wauldron



**Adrian Judge**

Travel Coordinator

Adrian is an outstanding employee. She goes above and beyond with her job and is always willing to do anything to help the field even if she is "done" for the day. The DMs are very grateful that she always has their back with travel issues. We appreciate the work you do, Adrian! -- Barb Owens

for demonstration of superior performance, hard work and dedication.

C. Michael Sunderland  
President



A handwritten signature in black ink that reads "C. Michael Sunderland".

CAN I GET A  
WOOP!  
WOOP!

APPLAUSE, PLEASE!

### **Kat Atherley And Natalie Greenidge**

*All I've heard from Ulta and from our fabulous PM team is HOW AMAZING BOTH OF YOU ARE with regard to Ulta. We know it takes a village to execute every project with success and we have other AMAZING DM's on this project, but the 2 of you have the majority of the stores are HUGE STAND OUTS!! We really cannot thank you enough for all you are doing to rebuild Ulta into one of our TOP CUSTOMERS again. --- Patti Morehouse*

### **Brian Smale**

*Amazing attention to detail, Fantastic customer service skills, worked effortlessly, superb finish to product, will definitely be using Brian again!- Assembly Customer*

### **Robert Bradley**

*Kind, patient, efficient, and professional! -- Assembly Client*

### **Jordan Wadley**

*jordan was prompt to the time he said he would arrive and was very professional! Great job!- Amazon Assembly client*

### **Anthony Bennia**

*Anthony was FANTASTIC!! -- Assembly Customer from Office Depot*

### **Lee Stewart**

*Tech was exceptional! Must pass this info along!-- Assembly Customer*



CAN I GET A  
WOOP!  
WOOP!

APPLAUSE, PLEASE!

### **Olatokunbo Onibavo**

*"He did a magnificent job, he really went through a lot of trouble with calling and calling after OD gave him the wrong number..Was very calm, collected, a complete gentleman, did quick work and strictly professional. Please tell his boss because he deserves a pat on the back. He is to be commended.-- Assembly Customer*

### **Tracy Merchison**

*Quick, neat, and so pleased with his work!-- Assembly Customer*

### **Nathan Morretter**

*"Curteous. Professional and did amazing work" - Assembly Customer*

### **Adrian Judge**

*I have to tell you what an outstanding, fantastic employee we have in Adrian Judge in travel. She goes above and beyond with her job. Is always willing to do anything to help the field even if she is done for the day, she jumps right back in to help. I don't know if Apollo has any employee recognition program, but if we do SHE needs to jump to the top of the list. I am very grateful that she always has my back with hotel issues!!!!--  
District Manager*

### **Felicia Santiago**

*Wonderful customer service experience- Assembly Customer*

### **David Cabrera**

*OMG Dave was amazing. It only took him 1-1/2 hr to complete the job, chair and desk. I had a lot of respect for his workmanship. a few years back I bought a desk wiith a hutch. It took me ALL day and to see him work was like I said AMAZING!!!! Thanks again. it was well worth it..- Assembly Customer*

Look who's  
"MOVING ON UP!"



## A Congrats is in Order for these recent promotions:

### New Position - Employee Name

Mike Torres  
Patti Morehouse  
John Carlson  
Gail Olson  
Aisha Martinez  
Alison Schaefer  
Kathie Cox  
Adam Roybal  
Kate Mitsopolous  
Mallory Mamakos  
Kyle Weber  
Crystal Rhodes  
Bryce Davis

General Manager  
EVP of Business Development  
VP of Strategy & Business Development  
Director of Sourcing  
Sourcing Manager  
Sourcing Manager  
District Manager  
District Manager  
Senior Project Manager  
Senior Project Manager  
Senior Project Manager  
Project Manager  
Lead Recruiter

**And let's give a SHOUT OUT to our new temp DCs -**  
Kathy Gault & Carol Morris

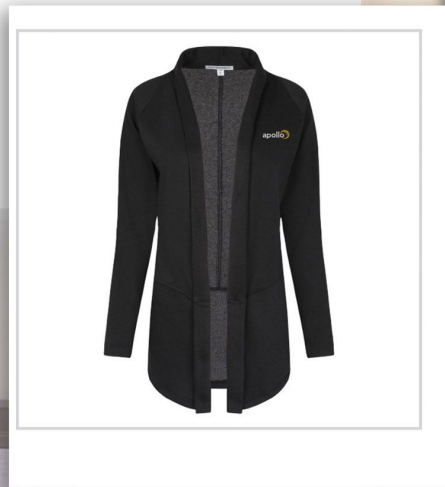
# Did you know?

## People Love Our Swag Shop?

### See what people are buying!

For anyone that's freezing on the job, cozy up in an Apollo cardigan. Marketing Manager, Heather Petrone, is a fan.

Project manager, Erik Crawford is a big fan of this Apollo backpack. It's a win since it fits 2 laptops!



**HEAD TO THE SHOP TO PURCHASE:**

<http://apolloretail.go.customprintcenter.com/>



# Did you know?

We had a bunch of visitors at Apollo Headquarters?  
All in the same day!



Warehouse Manager, Darren Jahn, Kyle Weber, & AJIS Group Scott Finestone (CVS) & Mike Sunderland



From Left:  
Dick Perdue  
Mike Torres  
Clair Erb  
Lynn Wade  
Home Depot  
John Carlson



# Did you know?

WE HAVE COLLEGE COLORS DAY WINNERS

Apollo held a contest online for field reps and also for the corporate office? The Social Committee gave away two gift cards to Buffalo Wild Wings for College Colors Day. Here are the lucky winners who proudly wore their favorite college colors! Be sure to LIKE Apollo's Facebook page and check regularly so you can participate in more events like this one!

**Tiffany Cook**  
August 28 at 1:41 PM · 🌐  
#Boomer #OU #ApolloRetail



**Nick Carroll**  
2 hrs · 🌐  
It is College Colors day and tonight the #usfbulls will #beatthebadgers. Show your team colors. #apolloretail #collegecolorsday



👍 Ranette Hoover and 7 others

👍 Like    💬 Comment    ➦ Share



## SUBMIT A HELP DESK TICKET

For all your computer-related problems

# Computer Tips!

### 1. Managing Windows in CHROME. Bring back closed tabs.

With this shortcut, you can act like the Red Priestess from Game of Thrones and bring back recently closed tabs from the dead. You probably use Control-T (Windows) and Command-T (MAC) to open new tabs, but did you know that Control-Shift-T (Windows) and Command-Shift-T (MAC) opens your most recently closed tab? Chrome remembers the last 10 you closed.

### 2. Refresh a page in CHROME. Just use F5 on windows.

3. **Get to your Desktop in a snap.** If you're on Windows press Windows Key + D to put you back to the desktop.

# Don't be a cyber victim!

Phishing emails scams have accounted for 12 billion in fraud annually according to the FBI. Don't be a victim.

**Be suspicious of emails you receive from trusted entities like your bank.**

**If the email contains a link, don't click on it.**

**Deceptive links that mimic legitimate URLs are common tools used by hackers.**

**Real businesses won't send you emails asking for personal login info or data.**

**Also, look out for emails that try to convey a sense of urgency.**

**Warnings that your account has been compromised, for example, are a common way to lure victims. Again, contact the company directly to inquire about such emails rather than using any link or other contact information provided in the email.**

**Finally, be wary of any email that does not address you directly. browser to access the website.**

[helpdesk@apolloretail.com](mailto:helpdesk@apolloretail.com)





# STAY CONNECTED

FOLLOW US ONLINE



## Catch Us Online!

[www.apolloretail.com](http://www.apolloretail.com)

[www.facebook.com/apolloretailspecialists/](http://www.facebook.com/apolloretailspecialists/)

<https://www.linkedin.com/company/apollo-retail>

<https://www.apolloassembly.com>

[www.universityofapollo.com](http://www.universityofapollo.com)

## Helpful Information

IT Support

Phone: (855) 558-8776

Email: [helpdesk@apolloretail.com](mailto:helpdesk@apolloretail.com)

Payroll Support

Phone: (888) 738-1873

Email: [payrollsupport@apolloretail.com](mailto:payrollsupport@apolloretail.com)

HR Support

Phone: (877) 215-1996

Email: [hr@apolloretail.com](mailto:hr@apolloretail.com)

## Contact Us for Submissions!

Would you like to see your team's last project highlighted in the Newsletter? Have a recipe you'd like to share? Please feel free to email us with photos or submissions related to the below subjects:

- Photo of your team (both in action and as a group)
- Recently Engaged or Married? We'd love to share your announcement! Send in your engagement photo/marriage portrait along with the details!
- Celebrating the life of a new born? We'd love to announce a birth of a child/grandchild - send in a photo along with some details!
- Cherished Family Recipes
- Photos of your favorite pets

If you'd like to submit pictures, article recipes, or anything you'd like to see featured, please reach out to in Human Resources at [hr@apolloretail.com](mailto:hr@apolloretail.com) or [marketing@apolloretail.com](mailto:marketing@apolloretail.com)