

THE INSIDER

Dec 2023

Apollo Retail's Company Newsletter



**Apollo's Got
Talent Winners**

**Apollo Awards,
Kudos, Wellness
Tips, and More.**

**Familiar Faces,
Brand New
Places.**

**Payroll Director &
Project Manager
Retire!**



THE INSIDER

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CERTIFICATE OF EXCELLENCE

This certificate is presented to



Adrian Judge

Sr Travel Coordinator

She goes above and beyond for her team. Stays late and helps out whenever possible even if it cuts into personal time. She is a shining star. - Tina Schroeder

Adrian always goes above and beyond. She quickly handles any issues that arise from the reps in the field after hours. I have called and interrupted her out to dinner, called and spoken to her at almost midnight and asked for help with difficult areas where we are struggling to find hotels. Adrian always comes through quickly and with a positive attitude. I cant tell you how much I appreciate everything that she does to ensure our reps are taken care of in the field. She is amazing - Rachel Lee



Brittany Olson

Project Manager

Brittany always calls when there is any changes to this account. She is always available to take a call and help resolve any issues or problems with the stores on the u-wall sets. This had had a lot of moving parts and a big learning curve, she does a excellent job in managing this account for me and my leads. She is very much appreciated and a valuable part of the team..- Judie Still

for demonstration of superior performance, hard work and dedication.

Chris Olivier
Chief Executive Officer

2023

Chris Olivier

CAN I GET A
WOOP!
WOOP!

APPLAUSE, PLEASE!

El Paso Home Depot Team

Our team of ~50 people has been building the Home Depot New Store in El Paso over the past (8) weeks which is wrapping up with it's Grand Opening yesterday. Cynthia, one of the ASM's for Home Depot, approached me and wanted to relay how happy she was with some people who set up her departments. High praise from her and truly appreciative of the knowledge, dedication and hard work they put in and a pleasure to work with. Next day, Lauren Martin shows me the attached hand-written thank you card she received from Cynthia, along with some goody bags. Al Silva received one, too!- Chris Donovan, BTR

REI Marina Del Rey Team

Todd McVay, one of the BTR superintendents lent his expertise in leading the project. We had some Apollo veterans by the names of Joe Brockman, Paul Christin, and Joann Savicki who were kind enough to lend their experience during week one of the fixture phase. We were outfitted with numerous BTR employees hailing from the Western regions. Jessica Surrena and James Cox coming out of the MW region also worked during the fixture phase. Jessica did a great job leading the second part of this store, the Merchandising phase to a successful end.

Projects that do not occur repetitiously, tend to really test the might of any company. REI tends to do just that. Although we have many experienced employees, we do not always have the luxury of scheduling the same employee on these infrequent projects. This puts immense strain on our Leads, their support staff, and the Project managers. This particular store was the first unit that BTR was tasked to complete in some months. Considering the experience that is required to complete REI new store projects, we would like to recognize the team for their consistent efforts. The project was not an easy one and there certainly were opportunities on all fronts. In the end, the team got the job done for this important customer. Considering everyone's hard work and dedication, this Whoop Whoop is for you!- Broan Abraham, BTR

Name
Todd McVay
Joann Savicki
Paul Christin
Joe Brockman
Tammy Schneider
Bonnie Willoughby
Diane Hallett
Shari Binkley
Miguel Salazar
Marcelino Garcia
Brian Steinberg
Damin Wilson
Mario Rocha
Charles Barss
Jessica Surrena
James Cox

CAN I GET A
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APPLAUSE, PLEASE!

REI Bedford Team

Tom Stluka and I would like to nominate the following BTR employees who fall below for a well-deserved Whoop Whoop. These individuals worked on a REI new store build in Bedford NH during differing weeks in the month of September. The Fixture phase was led by seasoned veteran Superintendent, Todd McVay. Todd was backed up by co-leads Jessica Surrena and Jennifer Merola. It was recognized that the store went very well due to the great leadership of these three and of course due to the hard efforts and consistent dedication from all the team members. These projects are not easy and require some in-depth knowledge of the fixtures. Due to the lack of frequency of these new stores, with only a few happening each year, there were a lot of training opportunities that existed. Despite the project hurdles with short ships and fixtures that required on-site modifications, the team did a great job in completing this location. Nice job team and Whoop Whoop to you! Brian Abraham BTR

Name
Roxanne Breton
Alexander Norman
David Quimby
Johann Nemeth
Rob Snead
Alycia Richardson
Giovanni Dalessio
Jennifer Merola
Gregory Sullivan
Todd McVay
Jessica Surrena
James Cox
Miguel Salazar

Chris Cottrell & Chris Browder

Chris Browder - You're always an example of professionalism and have quickly and quietly become the best Regional Manager any of us could have imagined. Thank you for all that you do. Chris Cottrell - The man is an iceberg. Coolest guy in the room. Hands down! LOL In all seriousness... whenever his name comes up in conversation, people always say, "I love Chris." He's created a legacy for himself that's not often achieved and I seriously doubt will ever be duplicated. And, what can I say about the man that hasn't already been said at a water cooler, at an on-site project, or even a chain email throughout this company. He's the Project Manager EVERYONE wants to work for.udos Chris.

YOU'RE the man!- Joey Mora

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APPLAUSE, PLEASE!

Mario Cortinas & Team

Mario and team have done an extremely terrific job in this store. His leadership and dedication to this project just blew all of us away and the whole Lowe's district team. I have worked with Mario many of times over the years and have seen the terrific job that he does in all them, but this one was over the top GREAT!! His dedication, communication and "YES I CAN" attitude made this project a huge success and it does not go unnoticed.- Brian Shupp, Lowes

Stephanie Shack

Stephanie and her Team went beyond expectations with the health and wellness reset on store 37 in Cumberland RI here are a few examples she displayed relating to our core values of Heart At Work Behaviors , night 1 I went back to the store at 9PM and who greeted me Stephanie and Daniel, needless to say I was pleasantly surprised she was there to make sure the night crew was trained on installing the new retro fixtures and to review the aisle moves with the GC. We had an issue with the Electrician installing the quads that were needed for the Universal Cosmetic Wall she came back to show the electrician how to remove the fixtures to install the quads and realized he wasn't getting it and stayed to make sure the wall was put back together and ready for business the next day. We changed logistics schedule and received a Sunday night delivery which was week 3 delivery items which included Cosmetic components she came in to receive that delivery to ensure we had the fixtures needed to hit the ground running on Monday morning to start setting cosmetics at 5AM. Stephanie has demonstrated all of our Heart At Work Behavior the only disappointment was she is not able to come back to finish what she started I understand. What a pleasure to work with someone that truly cares and will go above and beyond to make sure things are done right. - CVS, Robert N.

Mike Talley

Mike showed up at 900am and did a great job putting my office furniture together. -Joanne M.

Robbie Cheeks

Robbie was working with 2 temps that only spoke Spanish. Robbie utilized a translation app and also wrote the team notes in Spanish so they could understand what he needed. He completed the job after all the hurtles he had to overcome. I'm so proud of him stepping up to the challenge to get this job completed. He went above and beyond to make sure everything was done right. Great Job Robbie!!!-

Barbara Jandrea, BTR

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APPLAUSE, PLEASE!

Wayne Bush & Team

8-day Project with over 38 bay changes in Kittyhawk, NC. Wayne did a phenomenal job and found a letter in his bag from the Store Manager after he completed this location. The store manager left a nice note in Wayne's bag!- Jimmy Knight, BTR

Marcasia Abbott

Great Team! Marcasia and I have amazing communication. It's a great environment. I am so grateful!
Sally Beauty, Winter Park

Rita Glover

She has been a great help assisting the Southwest management team with several administrative tasks in the absence of the regional DM. Rita thank you for being a great team player your help was much appreciated this week. - Michael Alexander, BTR

John McCullough

John took it upon himself to solve a photo loading issues. John was having issues with his new phone could not reduce the resolution to upon his completed work to mars. John reached out to his management team to let us know the issue and then set out on his out to figure out the problem. John went to the local ATT store to get assistance with his phone to adjust the photos to upload properly..

Nice work John way to be a problem solver. - Michael Alexander, BTR

Kay Bloomer

Kay Bloomer for going above and beyond to complete two Wayfinding project at HD#6563 and Hd#524 for the Home depot account. The jobs had equipment dropped off in the incorrect order. Rather than heading home and create a go back kay adjusted her work schedule to accommodate this change. Way to go above and beyond to ensure are customer needs are met great job Kay.- M.Alexander, BTR

Jeff McFalls

Jeff did finish and just leave a few minutes ago. Thank you very much for sending him. He did an awesome job!- Melissa Galech, Customer

Man Lok Takn Tse, Donte Platt, Robert Sloane & Keith Mallder

One of the SAS Niven teams recently completed two successful installations in Columbus, Ohio. Our customer was extremely happy and very complimentary of the skills of the group.

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Senneco Wave Team

The multi-week rollout of the Senneco Wave project involved installing Perfume testers in Walmart locations across the entire country. This group was vigilant in completing locations despite the numerous obstacles including package pick-up issues. The installers' had great attitudes, attention to detail, and dedication to completing these projects in a timely manner. Thank you so much everyone! - Brian Abraham & Todd Gianoli, BTR.

Name	Schmidt, John
Cheeks, Robert	Schneider, Tammy
Nemeth, Johann	Tolliver, Dennis
Williams, Fred	Weber, Ronald
Wojciechowski, Martin	Wilkins, Leigh
DenBleyker, Steven	Wilson, Damin
DEWITT, FRANKLIN	Alford, Robert
Harrison, Reginald	Bossley, Quincy
Henry Jr, Dwayne	Collins, Philip
Hidalgo, Jaime	Coomer, David
Johnson, Mary	Hughes, James
McCormick, Michael	Johnson, Alora
Nyilas, Jennifer	Peden, Emmerson
Barss, Charles	Phares, Patrick
Binkley, Sheri	Rice, Sean
Dembinski, Julius	Sanchez, Samara
Garcia, Marcelino	Simpson, Dora
Gomez, Frank	
Himmelberg, Beth	
Meronek, Ryan	
Ransby, Arnold	

Wayne Craig

Our customer Carol said that Wayne was well spoken, compassionate, polite, and very concerned about her desk assembly. She said that she would guess that he was like that with every customer, but she appreciated that he cared about her. She said, you just do not see that anymore. Wayne sits very close to me, and I hear most all of his calls. He is all of those things that Carol mentioned and he is like that with every customer that he speaks with. - Lynn Wade

Caitlyn Bish

Mrs. McLaughlin said that Caitlyn went above and beyond to help with the assembly of her desk. She mentioned that Caitlyn was professional, kind and patient with her. Mrs. McLaughlin did not have all of the information that we needed to help her, but Caitlyn was "the detective" and helped her find everything that we needed to create her order. The customer also mentioned that you just do not find companies that care about the customer and that offer that kind of customer service anymore and said that Office Depot and other companies should take direction from Apollo. - Lynn Wade



RETIREMENT *News*

Peggy Cuppet, Apollo's Payroll Manager of 15 years, and Brenda McNabb, an accomplished Senior Project Manager with Apollo, bid farewell to their long and illustrious careers, marking the end of an era the two. Peggy's meticulous attention to detail and unwavering commitment ensured the seamless processing of payroll, earning her the admiration of colleagues and the gratitude of employees. Brenda, with her dedication and leadership, successfully navigated complex projects, leaving an indelible mark on the organization's success. As they embark on their well-deserved retirement, their colleagues fondly remember the invaluable contributions and the wealth of knowledge they shared throughout the years. We wish them both a joyous and fulfilling retirement and will miss seeing their smiling faces in our corporate office!

SAS Niven Team

One of the SAS Niven teams recently completed two successful installations in Columbus, Ohio.

Our customer was extremely happy and very complimentary of the skills of the group.

From left to right: Man Lok Tahn Tse, Donte Platt, Robert Sloane and Keith Mallder.

Thanks for the great job team!

- Shelly Daniels, Director of SAS



Brenda McNabb
Sr. Project Manager



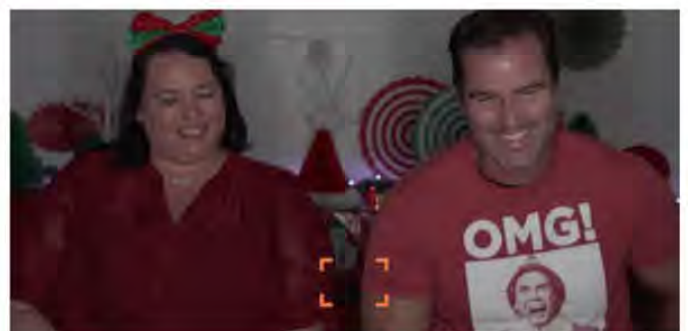
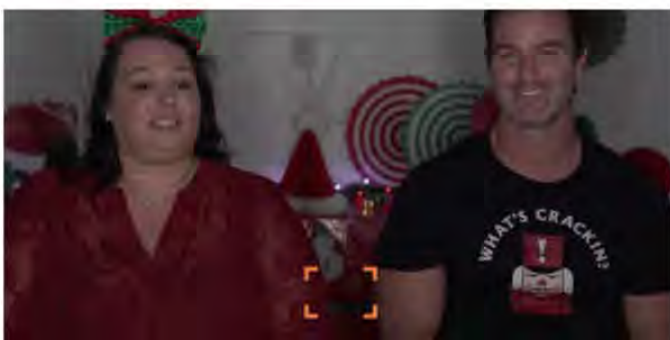
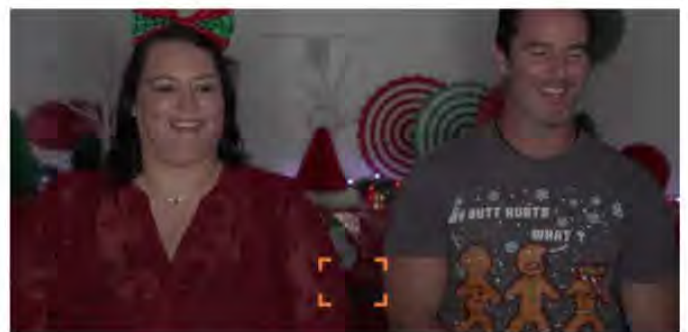
Peggy Cuppet
Director of Payroll

VIRTUAL HOLIDAY RECAP & WINNERS

The 3rd Annual Virtual Holiday Party was an extraordinary celebration that brought together 832 participants in a festive online gathering. Hosted by our dynamic Operational duo, Tammy Alemazkour and John Morris, the event showcased the talent and camaraderie within our organization. John and Tammy added a touch of leadership fun and flair, while the mini C-store build contest sparked creativity! We loved how BTR measure the shelves of their mini c-store!

The live feed chat buzzed with over 1,000 comments as the audience enjoyed a trivia show, a heartwarming holiday photo slideshow featuring our employees' Christmas moments, an Ugly Sweater contest, and the highly anticipated talent show, "Apollo's Got Talent." The corporate caroling video, shout out to our ten year veterans, employee referral winner- Emily Reddye, and special messages from our Fulfillment team in Baltimore and CEO Chris Olivier added a personal touch.

Congratulations to Shay Walker, Raul John, and Tamala Holmes, the winners of the talent show. The hour-long show was a jam-packed evening filled with joy, laughter, and the spirit of the holiday season. We loved all the fun moments, especially John Morrison's quick changes! Man, that guy has a lot of Christmas shirts! ;P



John Morris Christmas Shirt Extravaganza

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