

apollo oracle

May/June 2019

IN THIS EDITION

Apollo Awards

Kudos

Apollo Launches Training

Plus

Graduates

Ryan Nece Foundation

Cathy Schweers Returns Home





DID YOU KNOW APOLLO IS A PROUD SUPPORTER OF THE



The vision of the Ryan Nece Foundation is to emPOWER teens to become leaders and impact giving in their communities. The foundation's mission is to create opportunities for teens to embrace the Power of Giving through volunteerism and inspirational leadership programs.

Apollo was a proud sponsor of this year's power luncheon held on May 9th. Attendees included (from left): Jim Claro, Stephen Kennelly, Lynn Wade, Candice Adams, Charlotte Sunderland, Amanda Willaford Nece, Ryan Nece, Mike Sunderland, Heather Petrone, Judy Barno, Meagan Blair.

CERTIFICATE OF EXCELLENCE

This certificate is presented to



Darren Jahn

Warehouse Manager

Darren has been a God-send to us at Apollo. The warehouse has honestly never looked better. We get so many compliments in regards to his work ethic. Even the other divisions outside of the office remark at how dependable he is. They are always getting technician tools on time thanks to him.

Darren, thank you for always going above and beyond for us!

--Mike Torres, EVP



Dawn Warren

Customer Service Agent

Dawn is a great asset to the Customer Service Team. We gave her this award last year and she continues to be an all around rock star at the company. Thank you Dawn for all your hard work this year so far!

--Lynn Wade, CSA Manager

for demonstration of superior performance, hard work and dedication.

C. Michael Sunderland
President



C. Michael Sunderland

CAN I GET A
WOOP!
WOOP!

APPLAUSE, PLEASE!

Ace Crew- 17368 Indianapolis, IN

Despite an extremely difficult start with construction delays & problems, Sabrina and her team kept their head up and attitude on track. Yes, my punch list will show stuff we all have to do.. but with a 23,000 sq. ft. store with a new investor.. we will finish right.. We walked for quite a few hours yesterday.. and the attitude of "we got this" and "we'll take care of this" continued.. I would work with Sabrina and Willie and their team any time.! -- PM Mike Zajac, Ace

Frank Lujanou & Team

I am writing this letter to extend my heartiest appreciation towards Apollo Lead Frank Lujanou and his team. Their assistance with Harlingen Tool Reset benefited us on ensuring this store would be completed on time. I am truly impressed by their work and appreciate the efforts they put in accomplishing this task. I truly appreciate the professionalism by which he and his team handled and took action with balancing Brownsville and Harlingen Resets. With their positive attitude, our Lowe's customers will be able to shop and enjoy our new Craftsman Tool World starting today. -- Rick M. Lowes

James O'brien

I have dealt with Mr. Obrien on several occasions - he's a pro, courteous, and an expert on assembling items I've requested. I look forward to working with him in the future! Awesome.--- Amazon Client

Wawa Crew Store 5240, Toni Cooper, Cynthia Seymour

The store looked amazing and almost completed EARLY. Mike the PM for Wawa could not say enough good things about Toni and her work ethic, attitude, knowledge and training of new reps. Just a boasting well deserved recognition. I personally want to thank Kathie and Clayton for all the jumping around of this moving target with the changes Wawa makes and always hitting the mark!!! You guys do a great job. Last week Wawa made a scheduling mistake and Kathie was right there to clear it up and make it happen for the team and for Wawa.

Salon Centric Crew (Chris Lake, Michael Decotis, Robert Middleton)

Apollo did GREAT! Chris was fantastic!

CAN I GET A
WOOP!
WOOP!

APPLAUSE, PLEASE!

Jordan Wadley

I had to change my appt time several times but the company made it super easy. The tech that came out was professional and very friendly. He even showed me how to use the product after it was assembled!

MIN District Managers & Coordinators

Shout out to all the DMs and DCs for all the all the support they have given the Match team through the transition. You have all given so much guidance, training and overall help to the group. It's been a great collaboration! -- Nikki Wauldron

Danielle Towne

"When finishing up the store. The store owner and managers Andrew, Sue and Amy gave the team and I our own personal page hardware shirts and tape measures. The made us honorary employees and told us please come back anytime. And to stop in often to check on the store." _ DanielleT. (kudos from Ace Guilford Remodel)

Matt Lamarre

Matt was awesome! Very fast and professional. Will use again!- Amazon Client



Did you know?

Apollo's very own Cathy Schweers is one of our heroes?

We welcome her back this May and thank her for her service!!!

← Army National Guardsmen transfer responsibility of the OIR/OSS aviation support mission By: Sgt. Emily Finn CAMP BUEHRING, Kuwait – U.S. Army



35th Combat Aviation Brigade is with Andy Bleil.

Yesterday at 3:44 AM · 🌐

Army National Guardsmen transfer responsibility of the OIR/OSS aviation support mission

By: Sgt. Emily Finn

CAMP BUEHRING, Kuwait – U.S. Army Soldiers participated in a transfer of authority ceremony in the warrior tent at Camp Buehring, Kuwait, April 27, 2019.

Missouri Army National Guard's 935th Aviation Support Battalion Commander, Lt. Col. Leif Thompson, and Command Sgt. Maj. Paul Durr encased the battalion colors signifying Combined Joint Task Force – Operation Inherent Resolve and Task Force Spartan, Operation Spartan Shield.

Task Force Workhorse was comprised of Illinois, South Dakota, Georgia and Missouri Army National Guardsmen. Their mission was to provide the 35th Combat Aviation Brigade communication, bulk distribution and fuel, and staff planning to the brigade.

Spread out across multiple countries, the unit relied on their junior Soldiers and noncommissioned officers to carry out daily operations.

"I'm truly in awe and frankly humbled to have had a front row seat to see these junior leaders step up and grow," said Durr. "They've taken the reins and ownership of the mission but they've raised the bar, surpassing many of my expectations. We couldn't be more proud of the entire Workhorse team."

During their rotation, the 935th ASB completed more than 500 ground cargo distribution missions, drove more than 100,000 miles, maintained a 98.5 percent equipment readiness operations in more than five locations across the 35th CAB's areas of operation, administered care to nearly 1,500 Soldiers at the combined aid station, supplied more than 300,000 maintenance operations.

Thompson thanked the 935th ASB Soldiers during the ceremony, stating, "You all are truly the silent professionals, the behind the scenes Soldiers that make everything happen."

The 935th ASB transferred authority of the mission to the 638th Aviation Support Battalion, Indiana Army National Guard, Commander Lt. Col. T.J. Pope and Command Sgt. Maj.

935th Aviation Support Battalion Missouri National Guard 244th Expeditionary Combat Aviation Brigade Combined Joint Task Force - Operation Inherent Resolve - عملية العزم الصلب



Thank you!

Apollo Retail Specialists is pleased to announce the acquisition of certain assets and operations of Match Converge, a merchandising division of Match Marketing Group, based in Hanover, MD. Apollo continues to expand its capabilities by adding further merchandising services, as well as, fulfillment and logistics solutions for retailers and brands.

“This acquisition is a significant step in achieving growth within our merchandising divisions as well as adding new growth in fulfillment and logistics. Through the acquisition, Apollo has acquired warehouses in Spark, NV and Hanover, MD that cover a combined 149,000 square feet of logistics space. This is instrumental in achieving three-day shipping solutions for retailers and brands looking to consolidate retail componentry through pallet deployment for new stores, remodels, and refreshes,” says Mike Sunderland, CEO of Apollo Retail Specialists.

“I’m really looking forward to rejoining this wonderful company that Chris Miller and I founded in 2001,” says Patti Morehouse, founder of Convergence Marketing and now Head of the newly acquired operation. “Mike and I believe that this acquisition is a marriage of like minds.”

Match Converge is known to be an end to end full service supply chain solution for products, equipment and point of purchase through fulfillment, logistics, delivery service, and merchandising.

Effective April 1, 2019

MATCH

is now

apollo 



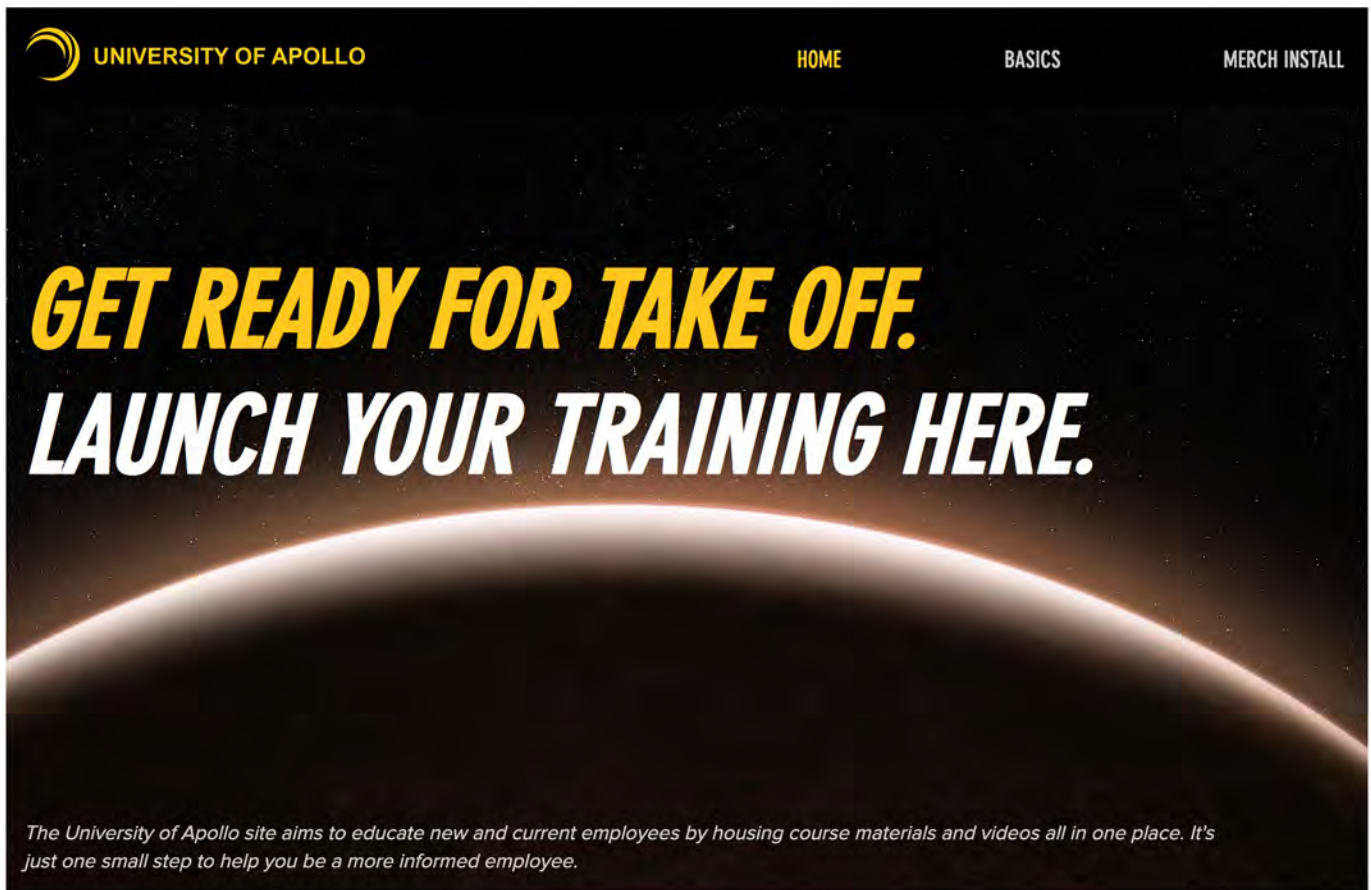
We're excited to announce the recent acquisition of Match Marketing's Merchandising Division!

Learn more here: <https://vimeo.com/328434725>

Did you know?

Apollo launched the first ever educational platform called University of Apollo? Check it out when you have a moment and email marketing@apolloretail.com to add more training materials if you're a higher up!

www.universityofapollo.com



The screenshot shows the top navigation bar of the University of Apollo website. On the left is the logo, a yellow crescent moon, followed by the text "UNIVERSITY OF APOLLO". To the right are three navigation links: "HOME", "BASICS", and "MERCH INSTALL". Below the navigation bar is a large banner with a background image of a planet's horizon. The banner contains the text "GET READY FOR TAKE OFF." in yellow and "LAUNCH YOUR TRAINING HERE." in white. At the bottom of the banner is a small paragraph of text.

UNIVERSITY OF APOLLO HOME BASICS MERCH INSTALL

GET READY FOR TAKE OFF. LAUNCH YOUR TRAINING HERE.

The University of Apollo site aims to educate new and current employees by housing course materials and videos all in one place. It's just one small step to help you be a more informed employee.



APOLLO BASICS

New to Apollo? Click here to learn all the basics and watch the welcome video.

LEARN NOW



MERCH | INSTALL PROGRAM

- ✓ VIDEO TUTORIALS
- ✓ TRAINING MANUALS
- ✓ & MORE!

TRAIN NOW



SERVICE & ASSEMBLY

Need training for Window Warranty, Customer Service, Office Depot, or Amazon? Click here.

TRAIN NOW

You speak, we listen!

We've heard in the past you would like the option to buy your own swag from Apollo. Well now you can!

Apollo is pleased to announce that we've partnered with Vista Print to open a Swag Shop. If you would like to purchase more shirts, outerwear, or accessories, just click on the link, register, and pay with your credit card - it's that simple!

In addition, if you have special requests you'd like to see on the shop, just email marketing@apolloretail.com with subject SWAG and let us know your thoughts on what you'd like to see!

<http://apolloretail.go.customprintcenter.com/register>



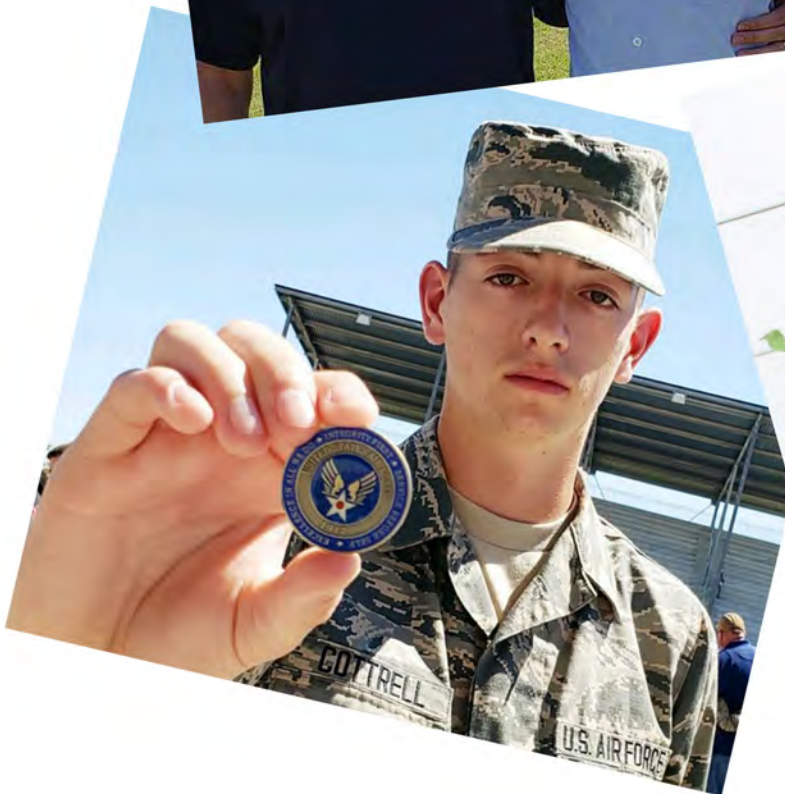
apollo

SWAG SHOP

OPEN FOR
BUSINESS

Did you know?

APOLLO KIDS GRADUATE!



Kathie Cox, MIN DC - Kenzi- Pre-Kindergarten graduation
Chris Cottrell, MIN SR Act MGR – Daniel Cottrell – Graduate - Airman Basic



WHAT IS WHALING?

In an effort to further enhance our company's cyber defenses, we want to highlight a common cyber-attack that everyone should be aware of - whaling.

Whaling is a type of scam aimed at getting an employee to transfer money or send sensitive information to a hacker acting as a trusted source via email. Whaling is extremely easy to fall for and can result in significant financial losses.

These e-mails can be difficult to catch because they appear to be harmless, and have a normal, friendly tone and no links or attachments. They will appear to come from a high-level official at the company, typically the CEO or CFO, and often ask you to disclose sensitive information or initiate a wire transfer.

A few things to watch out for in a typical whaling attempt:

Doppelganger: Whalers may utilize fake e-mail domains that look similar to our domain. Watch out for things like: [EMAIL]@[VARIATION ON COMPANY DOMAIN]

A hurried tone: Whalers will often ask you to send money immediately, stating that they're busy or in a meeting, and can't do it themselves.

E-mail only: Since whaling relies on impersonating an employee via a fake, yet similar email address, they will ask you not to call with questions and only reply through e-mail.

If you receive an e-mail that you suspect to be a whaling attempt, or if you are unsure of an e-mail's legitimacy, please do not respond. Instead, delete them.

Remember, nobody from Apollo will ever request personal information, usernames, passwords, or money from you via email.

Thanks again for helping to keep our network, and our people, safe from these threats.

helpdesk@apolloretail.com

STAY CONNECTED

FOLLOW US ONLINE



Catch Us Online!

www.apolloretail.com

www.facebook.com/apolloretailspecialists/

<https://www.linkedin.com/company/apollo-retail>

<https://www.apolloassembly.com>

www.universityofapollo.com

Helpful Information

IT Support

Phone: (855) 558-8776

Email: helpdesk@apolloretail.com

Payroll Support

Phone: (888) 738-1873

Email: payrollsupport@apolloretail.com

HR Support

Phone: (877) 215-1996

Email: hr@apolloretail.com

Contact Us for Submissions!

Would you like to see your team's last project highlighted in the Newsletter? Have a recipe you'd like to share? Please feel free to email us with photos or submissions related to the below subjects:

- Photo of your team (both in action and as a group)
- Recently Engaged or Married? We'd love to share your announcement! Send in your engagement photo/marriage portrait along with the details!
- Celebrating the life of a new born? We'd love to announce a birth of a child/grandchild - send in a photo along with some details!
- Cherished Family Recipes
- Photos of your favorite pets

If you'd like to submit pictures, article recipes, or anything you'd like to see featured, please reach out to in Human Resources at hr@apolloretail.com or marketing@apolloretail.com