

apollo oracle

Nov/Dec Issue 2018

IN THIS EDITION

Apollo Heroes

Apollo Applauds

Glenn Beachy Recycles

& More!



Real Apollo Heroes

When disaster strikes, too often people stand by and don't get involved, but not Jason Cain. This brave Apollo employee rushed to aid victims of a tragic apartment fire recently.

"I would like to recognize Jason Cain out of Las Cruces NM for his selfless act of heroism in assisting fire fighters in the evacuation of people and animals in this apartment fire.

Jason was driving between stores when he saw this fire and stopped to help out in anyway he could.

Jason was able to assist 4 people to safety along with pets.

When he could do no more to help with the evacuation Jason continued onto his scheduled assignment and completed all scheduled work .

Thank You Jason for your act of heroism."

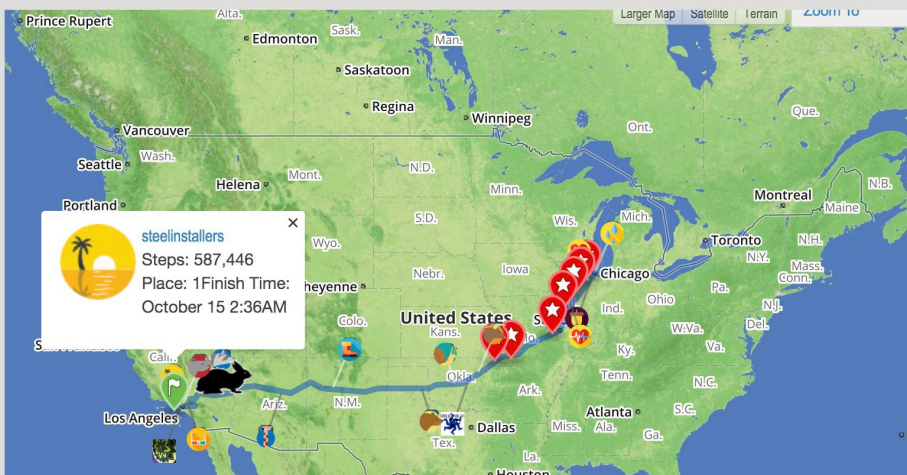
Bill Blakely



At the scene of the apartment fire.



Walker Tracker Winner!



Steel Installers took the win in our Walker Tracker Challenge with 587,446 steps!

Way to go on winning 1st place!



CERTIFICATE OF EXCELLENCE

This certificate is presented to



Joanne Rowlands
Customer Service

Joanne Rowlands joined the Apollo Customer Service Team in September of 2017 as a Customer Service Agent. Over the last several months, Joanne has taken a lead role within the Call Center and uses her extensive customer service background as well as her attention to detail, to help resolve and troubleshoot customer issues. Joanne takes her responsibilities seriously in the Call Center and is a valued and trusted member of our team! We are grateful to have her on the team and I am excited to watch her continue to learn and grow within Apollo!
--Lynn Wade



Adrienne Brittain
District Coordinator

Adrienne started as a District Coordinator back in 2013 and covers 6 states SAS. She wears many other hats conducting new District Coordinator training, liasons between IT and the field to help enhance the MARS experience, serves as a MARS mentor to all District Coordinators and Customer Service Agents, she also helped develop the District Coordinator training guide.
Adrienne thank you for everything you have done and continue to do for all of us at Apollo. It is truly an honor to work alongside you.
-- Bill Blakely

for demonstration of superior performance, hard work and dedication.

C. Michael Sunderland
President



CAN I GET A
WOOP!
WOOP!

APPLAUSE, PLEASE!

REI Team in Kalispell, MT

The team was terrific. Betty and Dave were stellar as always. Michael and Matt were excellent installers, assemblers, movers and did everything we needed. Marcia, Keri and Marcellius were great to have on the team again and I would like to have them on every project. Sonja, Alice and Vergene were also solid performers. Marcellus was an excellent communicator, fantastic attitude and demonstrated the skills and leadership needed to lead a crew ! -REI Visuals Manager

Foster Johnson & Team

Your team was awesome. Foster is a great guy, and they all work very hard. Thanks for giving this store a great team. I'm certainly impressed, they did great in a small store that the conditions aren't ideal. They've done everything we asked, and more. The member is very happy as well. --Do it Best

Val Rushin & Willie Beck

Val and Willie, you were noted by Doogie for being instrumental in getting the Houston Super-to-P store closed out here at the end. The last few weeks, each of you has been noted as critical partners to the success of our remodels in Texas. - Target

Katrina Campbell & Deborah Lasala

I met a few of your workers last week and was impressed! I met Katrina and Deborah who were both really great! There were some others there too but I had the chance to talk to only Katrina and Deborah. Wawa would be happy to work with them anytime!- Wawa

Carlos Franco

We had a wonderful installer. He was prompt, efficient, polite and extremely professional. I would highly recommend this service. I thought it was theses money I have spent in a while. It certainly made my life and my husbands life better, and the results were a beautifully assembled desk. I love it. Thank you to Carlos for doing such a great job. He is a credit to your service.- Amazon Customer

Melissa Sargaent

Thank you for all the hardwork you do and going above and beyond for store #3398 and others -- CVS

Did you know?

Our Service and Assembly Team is Rockin' It At Marshalls?



Did you know?



Our own Apollo employee, Glenn Beachy is helping to save the planet one assembly job at a time. That's right! Now, you may be thinking how is that even possible? Well, Glenn knows how much damage styrofoam causes to our atmosphere and wants to help preserve our planet for future generations. That's why he collects all styrofoam packaging from his assembly jobs and recycles them at foam recycling centers.

“Over the years we have sent a lot of packaging foam (mislabeled Styrofoam) to landfills from furniture and grill assembly. The correct name is Extruded Poly Styrene or EPS. Earlier this year I finally found a couple places that accept it for recycling and I take a carload when I am traveling nearby. I would like Apollo to consider promoting this for techs who have an inclination toward environmentalism. I know that will be a minority but even a few would help. Thanks for your consideration of this issue.” said Glenn Beachy to Service & Assembly’s Director of Operations, Shelly Daniels.

If you would like to help, please click here for a list of styrofoam recycling centers across the US. Try it once, maybe even twice? If everyone pitched in a small way, imagine what a huge difference we could make!

<https://www.homeforfoam.com/foam-101/foam-recycling-centers>



Did you know?

There are a variety of reasons to recycle. Below we highlight the six reasons to recycle foam #6.



1. Reduce solid waste

Recycling foam #6 reduces the amount of solid waste that goes to our landfills and incinerators. Even though foam makes up less than 1% of municipal solid waste based on both weight and volume, every bit counts.



2. Decrease our dependency on virgin resources

Recycling foam reduces our dependency on virgin resources and conserves them for future generations. Plus, when you use recycled foam #6 cups instead of alternative materials, you conserve additional natural resources such as timber and water – another bonus for the environment!



3. Prevent Pollution

Recycling helps reduce the amount of pollution in our air which is generated by using virgin materials.



4. Save energy

Recycling foam #6 allows us to conserve energy that would otherwise be expended on manufacturing new materials.



5. Protect the Earth's atmosphere

By reducing the amount of energy and materials used to make new products, recycling helps cut down on greenhouse gas emissions that contribute to climate change.



6. Demonstrate sustainability

Many citizens today look to their cities and municipalities to support sustainability by offering recycling programs. Cities that offer foam #6 recycling demonstrate environmental responsibility and set good examples for future generations.

Visit the [EPA website](#) for more information.



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Helpful Information

IT Support

Phone: (855) 558-8776

Email: helpdesk@apolloretail.com

Payroll Support

Phone: (888) 738-1873

Email: payrollsupport@apolloretail.com

HR Support

Phone: (877) 215-1996

Email: hr@apolloretail.com

Contact Us for Submissions!

Would you like to see your team's last project highlighted in the Newsletter? Have a recipe you'd like to share? Please feel free to email us with photos or submissions related to the below subjects:

- Photo of your team (both in action and as a group)
- Recently Engaged or Married? We'd love to share your announcement! Send in your engagement photo/marriage portrait along with the details!
- Celebrating the life of a new born? We'd love to announce a birth of a child/grandchild - send in a photo along with some details!
- Cherished Family Recipes
- Photos of your favorite pets

If you'd like to submit pictures, article recipes, or anything you'd like to see featured, please reach out to in Human Resources at hr@apolloretail.com