

Nov 2021- Jan 2022

# the INSIDER

***1st Annual Virtual Holiday Party  
Success***

***Apollo Pets of the Month***

***Shout Outs, Kudos, and More!***

Tammy Alemazkour & Mike Torres



# CERTIFICATE OF EXCELLENCE

This certificate is presented to



**Michaela Torres**

*Onboarding Specialist*

I would like to recognize Michaela Torres. She is a hard worker and goes above and beyond with her work. She is very efficient in getting candidates on-boarded and assisting them with their I9. Michaela is a quick learner and is always willing to help others and take on additional tasks. She is also part of our wellness team. Since joining wellness, she has helped us tremendously by assisting with events, putting wellness communication together and coming up with some great ideas! - Kayla Goddard



**Amanda Mader**

*Project Coordinator*

I want to recognize Amanda and her willingness to help me with the seismic conversation that has come up with our Niven installations. I know she has her own full plate, so for her to be so willing is certainly recognized and appreciated. She is a wealth of knowledge on the topic.

She was willing to jump on a call with myself and Niven to explain the process, lead times, costs, etc. and has offered to do some up front research for us on a couple of locations. A true partner!- Rich Lalla

for demonstration of superior performance, hard work and dedication.

C. Michael Sunderland  
President

2022

*C Michael Sunderland*

CAN I GET A  
WOOP!  
WOOP!

APPLAUSE, PLEASE!

**Terry Johnson**

*The desk and office chair experience could not have been better! On time,very expert assembly and friendly attitude.  
You have an excellent employee!!!- Customer*

**Jose Gonzalez**

*the service man was polity and worked quick and did a good joy- Customer*

**Chris Hereford**

*He saved our day and needs a gigantic raise for persevering, and driving about an hour to make us his last appointment!*

**Henry Will**

*Yes, an email arrived Saturday, although it did say 10/18. Just someone's mistake. Your assembly man did a great and efficient job!  
Customer*

**Robert Frey**

*Great job accomplished by Rick. Very nice, efficient and professional.- Customer*

**Jeff Burrell**

*Jeff went above and beyond the call of duty!! He was extremely patient, knowledgeable and accommodating!!! He is a definite  
asset to your organization!!*

**Thomas Obright**

*Just letting everyone know that all is good and we are happy with our new home office furniture  
Also Thank you all for your prompt assistance in resolving our issues- Customer*

**William Cheak & Jacob Makowitz**

*William Cheak and Jacob Markowitz*

*The installers Jacob and Bill both did an excellent job ,both were pleasant and highly professional and I would highly recommend  
your firm.*

**Carlos Rodriguez**

*"Looking forward to utilizing your services in the future"- Customer*



CAN I GET A  
WOOP!  
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APPLAUSE, PLEASE!

**Qua Shawn Crawford**

*The desk arrived and was put together. The young man who came and put the desk together was excellent and had no problems. Just wanted to give him a good review!- Customer*

**Eve Gavin**

*Thank you so much for assembling our chairs. The lady that came in was awesome and extremely friendly.- Customer  
I was very happy with the service! Eve came in and assembled everything I needed... I will use her again in the future! -Customer*

**Dawn Warren**

*I do want to add that I've not worked with another partner that is as competent in their job or have the problem-solving skills that you do. I hope your leadership Team realizes the asset you are to the company. - FRAM*

**Alejandro Gutierrez**

*I just wanted to let you know that the installer who assembled my new desk chair this morning was wonderful! He was quick and efficient and nice and knew what he was doing. He even carried my old desk chair out to our dumpster and broke down the big chair box and put that in the dumpster as well. He then showed me how to use all of the levers and buttons. I couldn't be happier.*

**Blake Brettin**

*I recently had an assembly of a desk done in our Office. It was done quickly and efficiently and we are grateful for your help!*

**Jose Gonzalez**

*We just had a new desk assembled in our home by Jose Gonzales. He is THE most delightful person we have ever had in our home to do work/assemble etc. You are so blessed to have him on your team!! PLEASE acknowledge him (give him a bonus, a pat on the back, or SOMETHING!!) Just please recognize his excellent presence and work ethic. - Customer*

**Aleshia Polk & Robert Hatley**

*Aleshia is absolutely incredible. Right off the bat, she is a total delight to speak to on the phone -- she is sharp, attentive, funny, charming... it is so easy to fall in love with a company if you have a gatekeeper at the door like Aleshia, which no other company has. She not only heard my needs, she actually did something to address them... IMMEDIATELY. She as an individual has 100% guaranteed that I will be a repeat customer. Robert is also wonderful. He showed up right on time, built my desk EFFORTLESSLY and perfectly, all while being a very kind person to have an enjoyable conversation with. He was in and out, no problem. He clearly knows what he's doing. I was so impressed! Top notch individuals!- Customer*



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### **Christopher Hereford**

*I wanted to pass on my compliments regarding your assembly representative Chris that came to my home to put together the desk I bought from Office Depot. He was punctual professional and very proficient. I highly recommend Apollo to anyone thinking about getting unassembled furniture from this retailer. The price was also very fair. I'll certainly be sharing about my experience with friends and relatives.- Customer*

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**Daryl Helgerson**

*I recently had an office chair assembled by Daryl and I cannot praise his work enough!- Customer*

**Michael Smith**

*My assembler was excellent the only complaint is he didn't have on a MASK and he shouldn't be going into people homes without one on. Other than that He was very professional and work very fast.- Custoemr*

**Glen Beachy**

*He was very professional and detailed- Customer*

**Matthew Delvin**

*Very nice technician. Arrived on time and did a great job- Customer*

**Tim Bemis**

*He did an excellent job. It was a joy having him come into my home and let him put the desk together. He is a true gentleman and knows a lot about a lot of things.- Customer*

**Parker Feldman**

*I just wanted to say thank you; Parker was a delight and he went above board while putting together my two bookcases. He was patient, kind, quick, and knew exactly what he was doing.- Customer*

**Kay Peper, Adam Wesley, & Meijer Reflow Team**

*I communicated to Stacy Schaubert how impressed I am with you, Adam, and Apollo. She works with a lot of customer teams so I would think you will be getting some more calls! Also, the buyer called out all Bread Vendors regarding store 145 and said no one showed up so thank you for the real time information and the Meijer contact person so I could let her know we had a representative there! Very helpful.- Kelli, from Campbells, Meijer Bread Reflow*

**Tammara Arredondo & Brittany Padilla**

*We as a team are only good as our District manager and District coordinator. Thank you Tammara and Brittany for everything you do. You two really are amazing - Rep David Hill*

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**Robert Sloane, Justin Hall, Eric Patterson, Will Harris, Tom Obright, Don Schaak, Gene Baldwin, Dustin Hall**

*"Every corner of the space is stunning", "Awesome team effort. I fully felt the support that I needed this week.", "A lot of work. Good workers. I liked that they looked professional and all wore black shirts. It's the details." "Again. Every corner is a win." Doesn't get better than that!! Could not be more pleased - a great Friday!! -- Renée Viola, Hunter Douglas / Niven*

**Wendy Finchum & Debra Pruitt**

*I just wanted to say that Wendy and her teammate that came in today went above and beyond to get our department back to where it needed to be. Thorough, professional, genuinely saw our needs and reacted. I cannot thank her enough, and hope she gets recognized. Thanks for getting them out here, I'm excited to get my department scanned and back into shape! - Fred Meyer*

**Mike Lewis & Apollo-Nestle Team**

*I was out in stores in the DFW area end of last week to see placement of the SBUX bakery display racks.*

*The visits did not disappoint...racks up in every store I walked thru (see attached photos).*

*I also tested the QR code and it quickly took me to the custom page. Very nice!*

*Can't wait to see the creative refresh to compliment the bakery department placement. - Suzanne - Nestle. GREAT job!*

*Already getting great reviews.- Steve, Nestle*

**Diana & Marisa Laxdal**

*I just wanted to send a message because the team that completed our NYX wall reset was OUTSTANDING.*

*Diana and Marisa were here all day and did an absolutely wonderful job on this set. Organized, kind, and FAST. I just had to let you know as we haven't had a set team like this in quite some time.- Allison, Ulta*



# First Annual Apollo Virtual Holiday Party What a Success!

by Heather Petrone

Pop the champagne! We had so much fun celebrating the holidays with you this year virtually. We can't believe it took a pandemic to get this going, but we're so thankful there's a silver lining to the craziness we call covid. To see all of you participate in the chat was phenomenal. We took a poll on Apollo Buzz asking what your favorite highlights of the show were. By far it was the chat feature! Getting to interact with everyone online was so fun. You also said you loved being able to win gift cards (I mean who doesn't love that?). You also said you liked getting to know your co-workers and seeing some of their faces.

My personal favorite and what I loved producing the most was our Apollo's Got Talent show! First off, it was so fun seeing all of your submissions, getting to hear your voice and see your face, and giving away money to the stop winners. Special thanks to Nick Carroll from Finance, Lavitta Cross from Onboarding, Mike Sunderland our CEO, Mike Torres our GM & EVP, Tammy Alemazkour our VP of Operations, Katie MacGillvary our CFO, and Barb Owens for all being such great sports! You all took direction so well and it was quite comical to watch! We also loved being able to recognize those who have been with us for ten straight consecutive years or more. We can't wait to do it all again next year as we've decided we'd like to make this an annual occurrence. Be sure to look out for emails in Quarter 4 of next year so you can participate in the show. Additionally, if you haven't joined Facebook's Apollo Buzz yet, get on there! What are you waiting for?



Tammy Alemazkour & Mike Torres

Missed all the fun? Head to:

[apolloretail.com/holidayparty](http://apolloretail.com/holidayparty)

and click WATCH NOW to view the show and see the live chat!





# PROUD DAD!

Chris Cottrell's son, Marine Nate Cottrell, pictured in the middle!



# PROUD DAD!

Robert Sloane's recent wedding this past fall! Robert Sloane is pictured far right.





# *More Weddings!*



Cheyenne Pittman was married this past October to fiance Blaine Hunter. Congrats Newlyweds!

# APOLLO PET OF THE MONTH

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**Shout out to Christy Barfield for sending us these adorable pictures of her German Shepherd, Apollo! Great name choice, Christy!**



**We Wuv You, Apollo! Send us a picture of your pet to see if they become a pet of the month in an upcoming issue! Let us know why we should pick your furry friend.  
[marketing@apolloretail.com](mailto:marketing@apolloretail.com)**

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## Contact Us for Submissions!

Would you like to see your team's last project highlighted in the Newsletter? Please feel free to email us with photos or submissions related to the below:

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